

HHCAHPS

Based on Home Health Care - HHCAHPS

| State | Provider Number | Provider Name | Address |
|-------|-----------------|--|--|
| MD | 217008 | VISITING NURSE ASSOCIATION OF MD | 7008 SECURITY BLVD |
| MD | 217027 | BALTO. CO. DEPT OF HEALTH | 6401 YORK ROAD |
| MD | 217030 | HOLY CROSS HOME CARE AND HOSPICE | 11800 TECH ROAD - SUITE #240 |
| MD | 217031 | WESTERN MARYLAND HEALTH SYSTEM HOME CARE | 1050 INDUSTRIAL BLVD |
| MD | 217032 | ADVENTIST HME HLTH SERVS | 12041 BOURNEFIELD WAYSUITE B |
| MD | 217034 | FREDERICK MEMORIAL HOSP HHA | 605 EAST CHURCH STREET |
| MD | 217036 | PROFESSIONAL HEALTHCARE RESOURCES OF BALTIMORE | 1501 S EDGEWOOD ST, SUITE A |
| MD | 217040 | HOME CALL - FREDERICK | 1446 W PATRICK STREET, SUITES 15, 16, & 17 |
| MD | 217045 | AMEDISYS HOME HEALTH OF BALTIMORE | 19 NEWPORT DRIVE |
| MD | 217047 | REVIVAL HOMECARE AGENCY | 4810 SAINT BARNABAS ROAD 201 |
| MD | 217048 | AMEDISYS HOME HEALTH | 511 JERMOR LANE, SUITE 200 |
| MD | 217058 | PERSONAL TOUCH HOME CARE OF BA | 200 E JAPPA ROAD |
| MD | 217066 | HOME CALL - ANNAPOLIS | 130 ADMIRAL COCHRANE DRIVE, SUITE 103 |
| MD | 217068 | MEDSTAR HEALTH VNA | 9601 PULASKI PARK DRIVE, SUITE 417 |
| MD | 217071 | GENTIVA CERTIFIED HEALTHCARE | 9700 PATUXENT WOODS DRIVE, |

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| City | Zip | Phone | Type of Ownership |
|---------------|-------|------------|----------------------------|
| BALTIMORE | 21244 | 4105942600 | Visiting Nurse Association |
| BALTIMORE | 21212 | 4108872725 | Local |
| SILVER SPRING | 20902 | 3017547740 | Official Health Agency |
| CUMBERLAND | 21502 | 2409649100 | Hospital Based Program |
| SILVER SPRING | 20904 | 3015924400 | Local |
| FREDERICK | 21701 | 2405663568 | Hospital Based Program |
| BALTIMORE | 21227 | 4103682825 | Visiting Nurse Association |
| FREDERICK | 21702 | 2402154668 | Local |
| FOREST HILL | 21050 | 4104206412 | Local |
| TEMPLE HILLS | 20748 | 3018996070 | Official Health Agency |
| WESTMINSTER | 21157 | 4107519904 | Local |
| TOWSON | 21204 | 4103218448 | Local |
| ANNAPOLIS | 21401 | 4437161150 | Local |
| BALTIMORE | 21220 | 4109332900 | Visiting Nurse Association |
| COLUMBIA | 21046 | 4103814340 | Visiting Nurse Association |

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| Offers Nursing Care Services | Offers Physical Therapy Services |
|------------------------------|----------------------------------|
| ✓ | ✓ |
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| ✓ | ✓ |
| ✓ | ✓ |
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| ✓ | ✓ |

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| Offers Occupational Therapy Services | Offers Speech Pathology Services |
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| Offers Medical Social Services | Offers Home Health Aide Services |
|--------------------------------|----------------------------------|
| ✓ | ✓ |
| ✓ | ✓ |
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| ✓ | ✓ |
| ✓ | ✓ |
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| ✓ | ✓ |
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| ✓ | ✓ |

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Date Certified

1966-07-01 00:00:00

1967-06-05 00:00:00

1968-05-21 00:00:00

1969-07-01 00:00:00

1974-01-03 00:00:00

1974-01-21 00:00:00

1975-01-16 00:00:00

1979-03-15 00:00:00

1979-11-15 00:00:00

1980-07-01 00:00:00

1980-05-23 00:00:00

1981-10-01 00:00:00

1982-03-18 00:00:00

1982-10-01 00:00:00

1983-07-01 00:00:00

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Percent of patients who reported that their home health team gave care in a professional way

89

92

89

93

88

90

84

90

89

74

90

91

89

87

89

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Footnote for percent of patients who reported that their home health team gave care in a professional way

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

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Footnote for percent of patients who reported that their home health team communicated well with them

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Percent of patients who reported that their home health team discussed medicines, pain, and home safety with them

86

87

83

90

87

80

78

78

83

69

82

84

77

78

79

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Footnote for percent of patients who reported that their home health team discussed medicines, pain, and home safety with them

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Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

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Percent of patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)

87

89

85

92

84

87

78

85

86

68

84

86

84

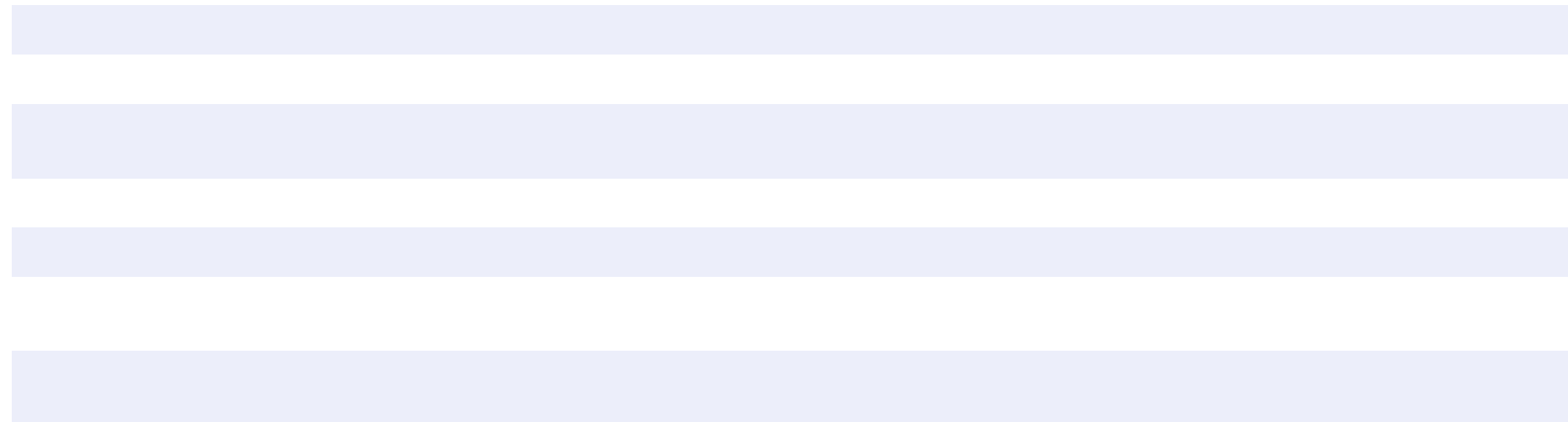
81

84

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Footnote for percent of patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)

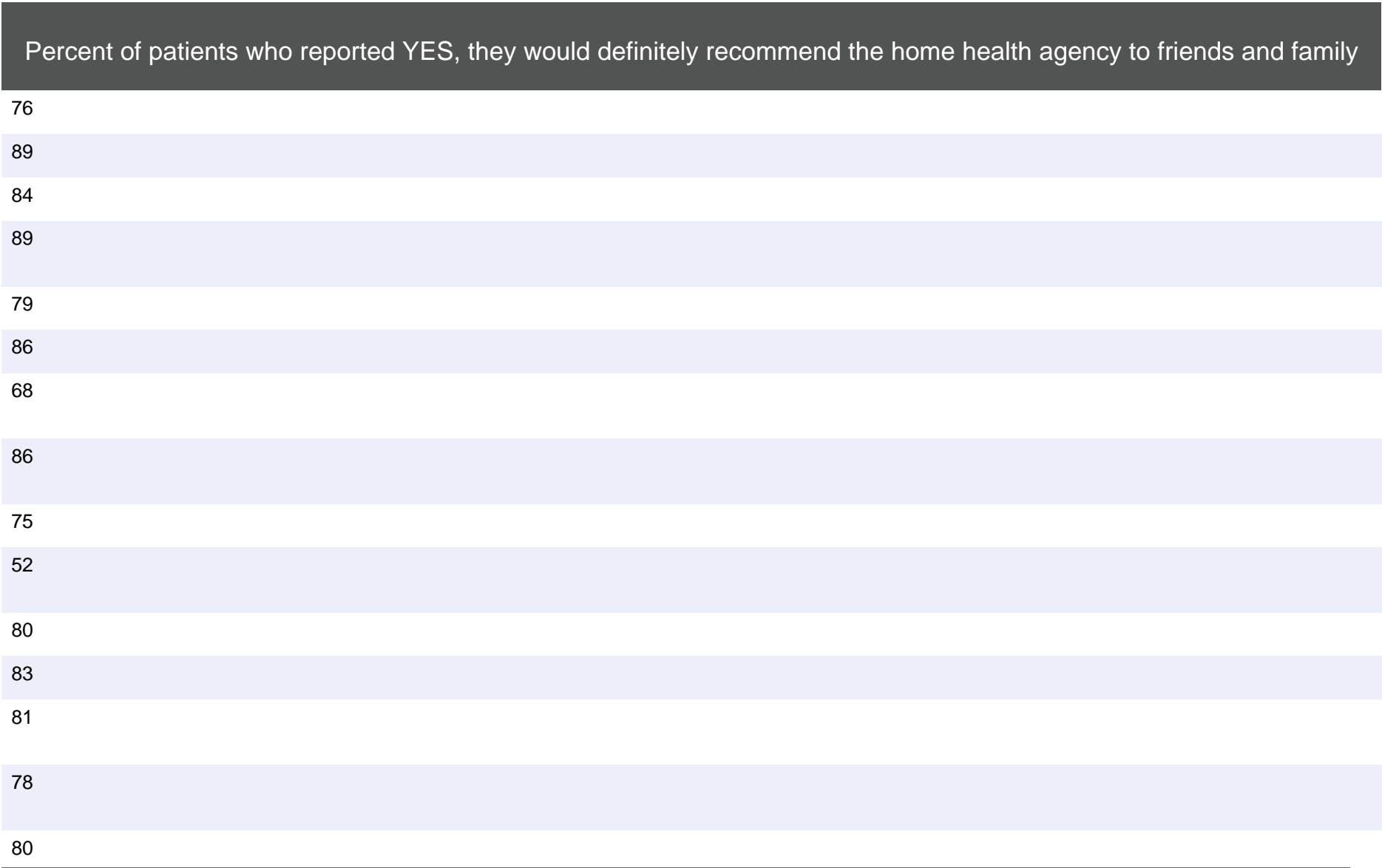


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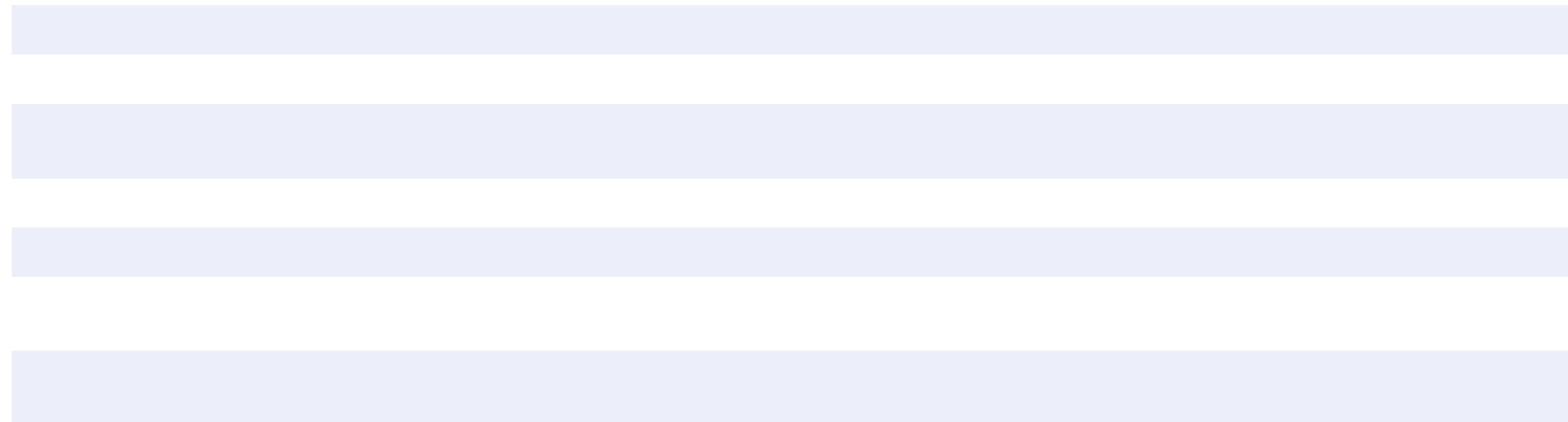
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Footnote for percent of patients who reported YES, they would definitely recommend the home health agency to friends and family

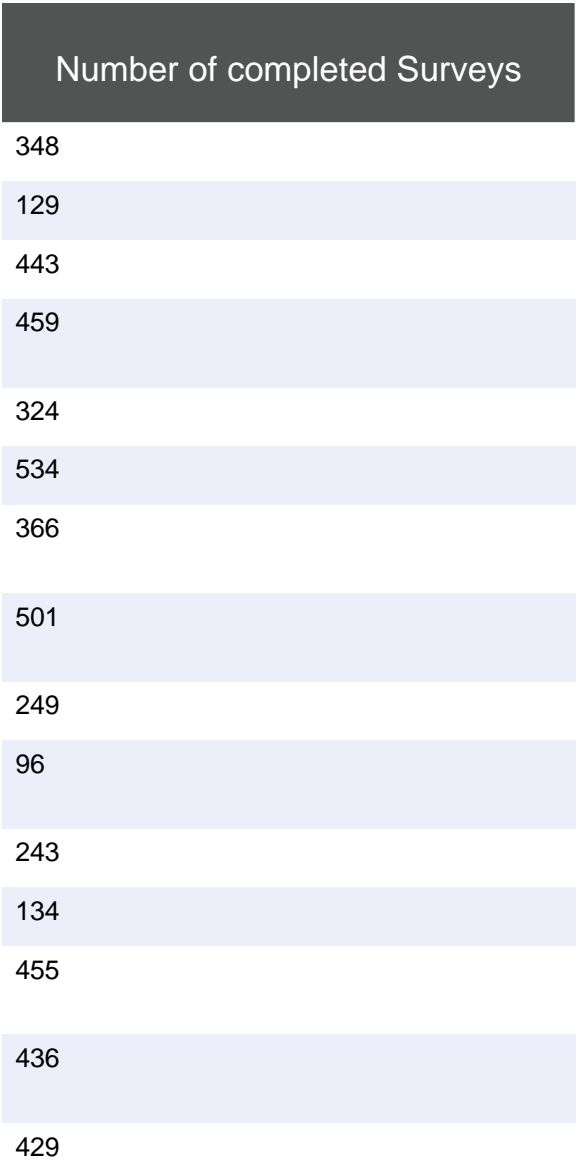


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Footnote for number of completed surveys

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

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| Response rate | Footnote for response rate |
|---------------|---|
| 32 | |
| 60 | |
| 36 | |
| 44 | |
| 29 | |
| 45 | |
| 28 | |
| 30 | |
| 31 | |
| 22 | Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing. |
| 39 | |
| 27 | |
| 30 | |
| 27 | |
| 34 | |

HHCAHPS

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SUITE 120

| | | | |
|----|--------|---|--|
| MD | 217072 | STELLA MARIS INC HOME HLTH AGE | 2300 DULANEY VALLEY RD |
| MD | 217077 | SOUTHERN MARYLAND HOME HEALTH SERVICES, INC | 10403 HOSPITAL DRIVE SUITE G9 |
| MD | 217079 | PENINSULA HOME CARE, LLC | 1001 MOUNT HERMON STREET, SUITE 200 |
| MD | 217081 | JOHNS HOPKINS HOME CARE GROUP | 2400 BROENING HIGHWAY |
| MD | 217084 | POTOMAC HOME HEALTH CARE | 6001 MONTROSE ROAD 301 |
| MD | 217085 | MERITUS HOME HEALTH | 1799 HOWELL ROAD |
| MD | 217094 | AMEDISYS HOME HEALTH | 7106 RIDGE ROAD, SUITE 110 |
| MD | 217101 | BAYADA HOME HEALTH | 1001 CROMWELL BRIDGE ROAD, SUITE 300 |
| MD | 217107 | HEMOCARE MARYLAND | 22 S ATHOL AVENUE |
| MD | 217108 | AMEDISYS HOME HEALTH OF MARYLAND | 811 CROMWELL PARK DRIVE, STS 109 AND 110 |
| MD | 217111 | AMEDISYS HOME HEALTH | 6512 DEER POINTE DRIVE, SUITE 2B |
| MD | 217115 | HOME CALL INC WESTMINSTER | 844 WASHINGTON ROAD, SUITE 301 |
| MD | 217120 | PROFESSIONAL HEALTHCARE | 4429 FORBES BLVD |
| MD | 217121 | COMMUNITY HOME HEALTH OF MD | 10999 RED RUN BLVD, SUITE 100 |
| MD | 217123 | HOME CALL OF BALTIMORE | 4701 MOUNT HOPE DRIVE, SUITE A |

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| | | | |
|--------------|-------|------------|----------------------------|
| TIMONIUM | 21093 | 4102524500 | Official Health Agency |
| CLINTON | 20735 | 3018563192 | Local |
| SALISBURY | 21804 | 4105437550 | Visiting Nurse Association |
| BALTIMORE | 21224 | 4102888000 | Local |
| ROCKVILLE | 20852 | 3018966999 | Visiting Nurse Association |
| HAGERSTOWN | 21740 | 3017667800 | Hospital Based Program |
| ROSEDALE | 21237 | 4106868413 | Local |
| TOWSON | 21286 | 4108230880 | Visiting Nurse Association |
| BALTIMORE | 21229 | 4105665015 | Official Health Agency |
| GLEN BURNIE | 21061 | 4105904926 | Local |
| SALISBURY | 21804 | 4105438258 | Local |
| WESTMINSTER | 21157 | 4108485379 | Local |
| LANHAM | 20706 | 3015528325 | Local |
| OWINGS MILLS | 21117 | 4103561600 | Local |
| BALTIMORE | 21215 | 4106440105 | Local |

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1983-04-06 00:00:00

1984-01-23 00:00:00

1983-12-19 00:00:00

1984-03-13 00:00:00

1984-04-05 00:00:00

1984-05-04 00:00:00

1984-06-08 00:00:00

1984-06-04 00:00:00

1984-08-08 00:00:00

1984-06-28 00:00:00

1984-07-01 00:00:00

1985-04-01 00:00:00

1985-09-20 00:00:00

1986-10-23 00:00:00

1987-09-14 00:00:00

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91

90



| Item | Score |
|------|-------|
| 1 | 91 |
| 2 | 90 |
| 3 | 90 |
| 4 | 92 |
| 5 | 86 |
| 6 | 90 |
| 7 | 90 |
| 8 | 89 |
| 9 | 84 |
| 10 | 89 |
| 11 | 92 |
| 12 | 88 |
| 13 | 82 |
| 14 | 86 |
| 15 | 87 |

90

92

86

90

90

89

84

89

92

88

82

86

87

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Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.



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88

86



| Category | Score |
|----------|-------|
| 1 | 88 |
| 2 | 86 |
| 3 | 88 |
| 4 | 90 |
| 5 | 84 |
| 6 | 91 |
| 7 | 89 |
| 8 | 87 |
| 9 | 83 |
| 10 | 86 |
| 11 | 90 |
| 12 | 83 |
| 13 | 73 |
| 14 | 81 |
| 15 | 83 |

88

90

84

91

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87

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86

90

83

73

81

83

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85

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82

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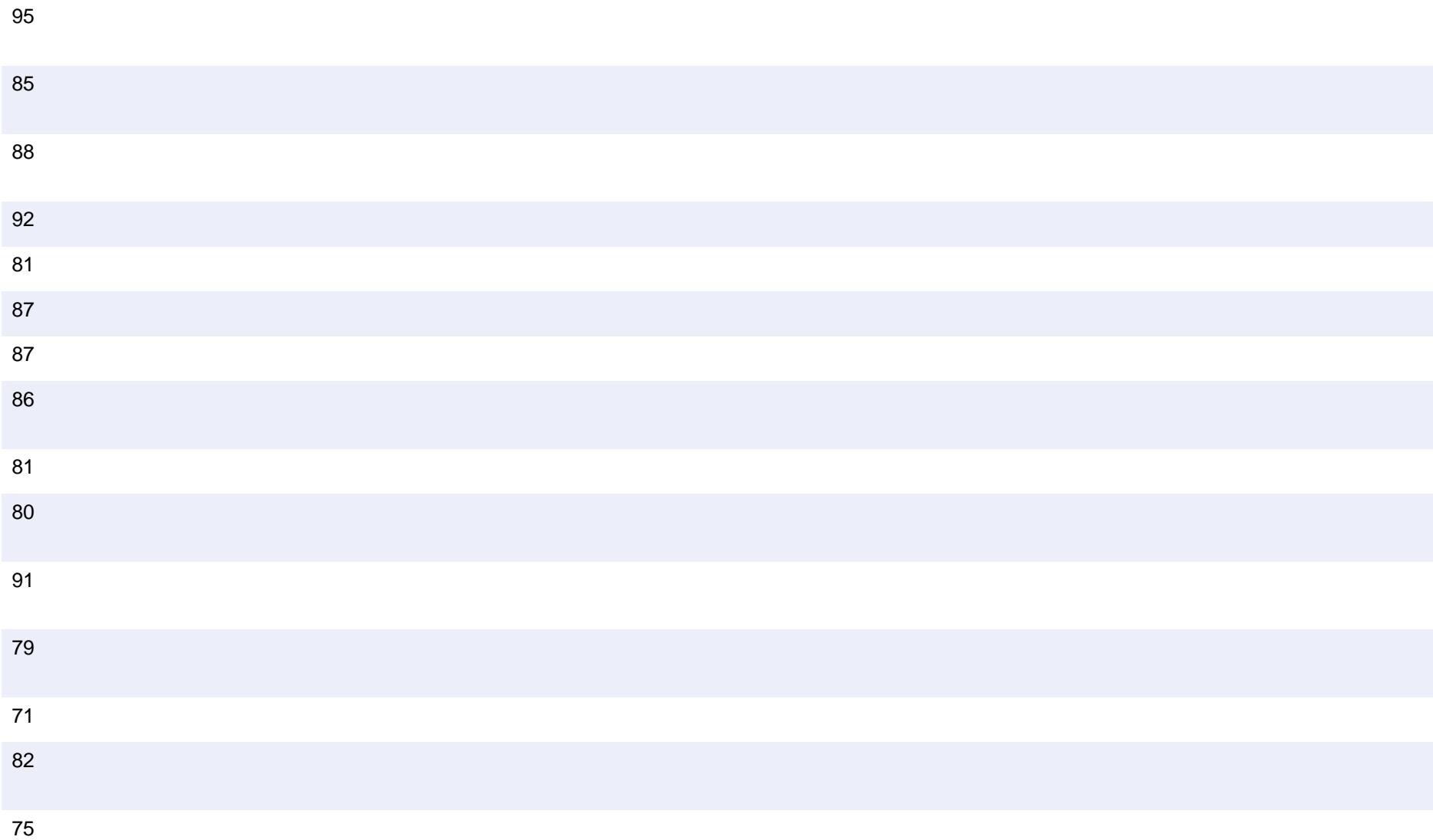
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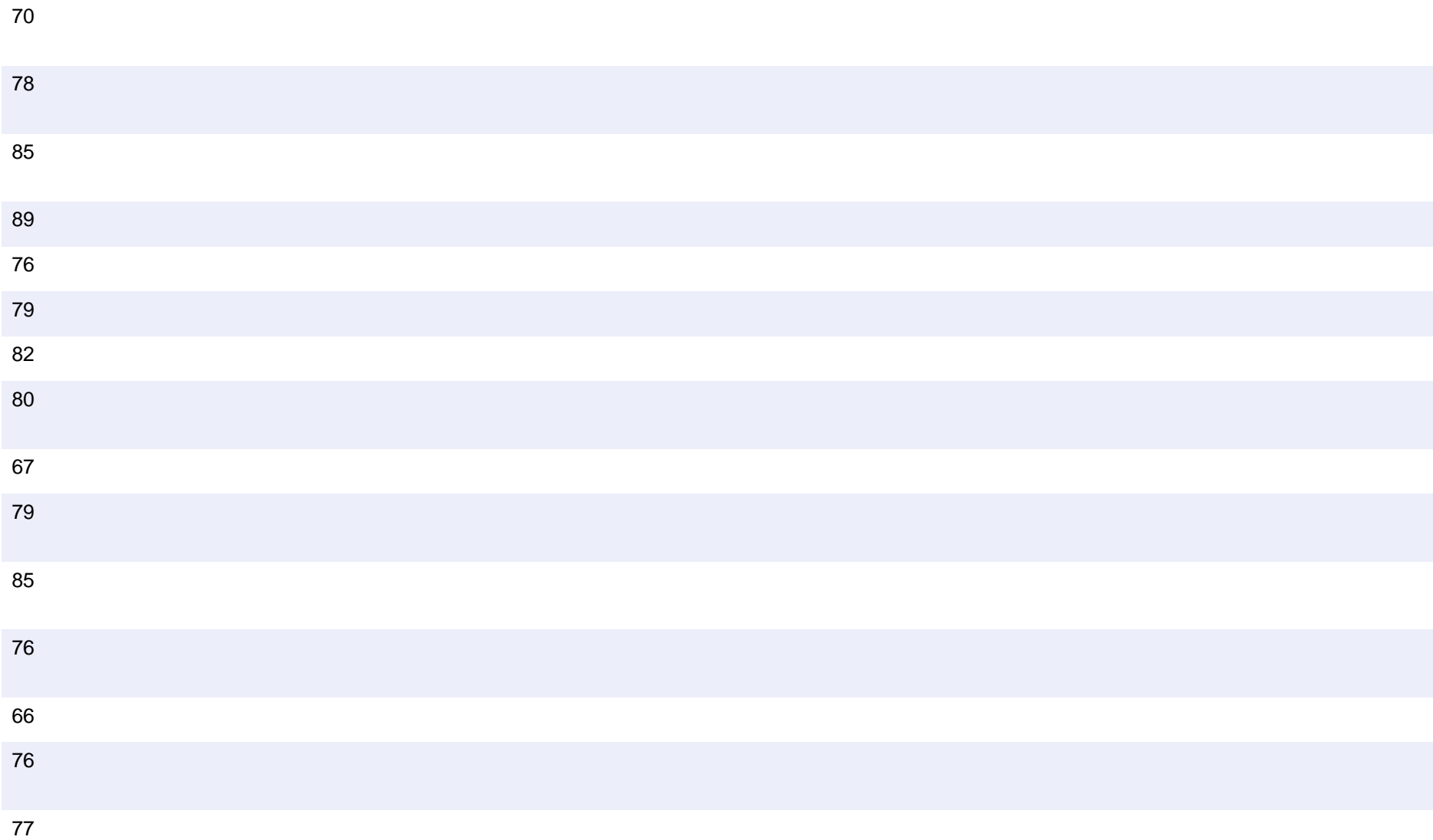
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17

316

458

370

327

465

352

1229

160

456

567

259

325

56

140

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| 36 | Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing. |
| 30 | |
| 38 | |
| 33 | |
| 34 | |
| 43 | |
| 31 | |
| 33 | |
| 27 | |
| 34 | |
| 35 | |
| 23 | |
| 26 | |
| 32 | Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing. |
| 28 | |

HHCAHPS

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|----|--------|--|---|
| MD | 217134 | P- B HEALTH HOME CARE | 2535 SAINT PAUL STREET |
| MD | 217136 | HEALTH AT HOME | 751 MT WILSON LANE |
| MD | 217137 | CHARLESTOWN COMMUNITY HHA | 715 MAIDEN CHOICE LANE |
| MD | 217138 | CHESAPEAKE POTOMAC HHA | 7627 LEONARDTOWN ROAD |
| MD | 217139 | SHORE HOME CARE HOME HEALTH | 121 FEDERALSTREET |
| MD | 217142 | CHESTER RIVER HOME CARE | 6602 CHURCH HILL ROAD |
| MD | 217144 | CARROLL HOME CARE | 292 STONER AVENUE |
| MD | 217149 | AMEDISYS HOME HEALTH CARE | 12510 PROSPERITY DRIVE, SUITE 350 |
| MD | 217150 | MEDSTAR HEALTH VNA, INC | 4061 POWDER MILL ROAD SUITE 500 |
| MD | 217151 | AMEDISYS HOME HEALTH | 107 CHESAPEAKE BLVD, SUITE 114 |
| MD | 217152 | AMERICARE IN HOME NURSING | 10905 FORT WASHINGTON ROAD SUITE 213 |
| MD | 217153 | LUTHERAN HOME CARE & HOSPICE, INC | 187 EAST MAIN STREET |
| MD | 217154 | PROFESSIONAL HEALTHCARE RESOURCES OF MARYLAND | 10411 MOTOR CITY DRIVE, SUITE 300 |
| MD | 217155 | OAK CREST VILLAGE | 8800 WALTHER BLVD |
| MD | 217156 | RIDERWOOD, INC | 3124 GRACEFIELD ROAD |
| MD | 217157 | HEALTHSOUTH CHESAPEAKE REHAB HOME HEALTH | 220 TILGHMAN ROAD |

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| | | | |
|-----------------|-------|------------|----------------------------|
| BALTIMORE | 21218 | 4102351060 | Local |
| BALTIMORE | 21208 | 4106022843 | Official Health Agency |
| BALTIMORE | 21228 | 4107378825 | Local |
| HUGHESVILLE | 20637 | 3012749000 | Local |
| EASTON | 21601 | 4108206052 | Hospital Based Program |
| CHESTERTOWN | 21620 | 4107781049 | Local |
| WESTMINSTER | 21157 | 4108718000 | Hospital Based Program |
| SILVER SPRING | 20904 | 3014219091 | Local |
| BELTSVILLE | 20705 | 2409652929 | Visiting Nurse Association |
| ELKTON | 21921 | 4103984733 | Local |
| FORT WASHINGTON | 20744 | 8002969002 | Local |
| WESTMINSTER | 21157 | 4107512429 | Local |
| BETHESDA | 20817 | 2403950000 | Local |
| BALTIMORE | 21234 | 4106573593 | Local |
| SILVER SPRING | 20904 | 3015728375 | Local |
| SALISBURY | 21804 | 4105464600 | Hospital Based Program |

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1994-07-20 00:00:00

1995-09-14 00:00:00

1995-10-19 00:00:00

1995-12-04 00:00:00

1996-05-15 00:00:00

1997-02-01 00:00:00

1997-01-07 00:00:00

2000-10-24 00:00:00

2002-08-01 00:00:00

2003-06-21 00:00:00

2003-12-05 00:00:00

2004-03-24 00:00:00

2005-04-25 00:00:00

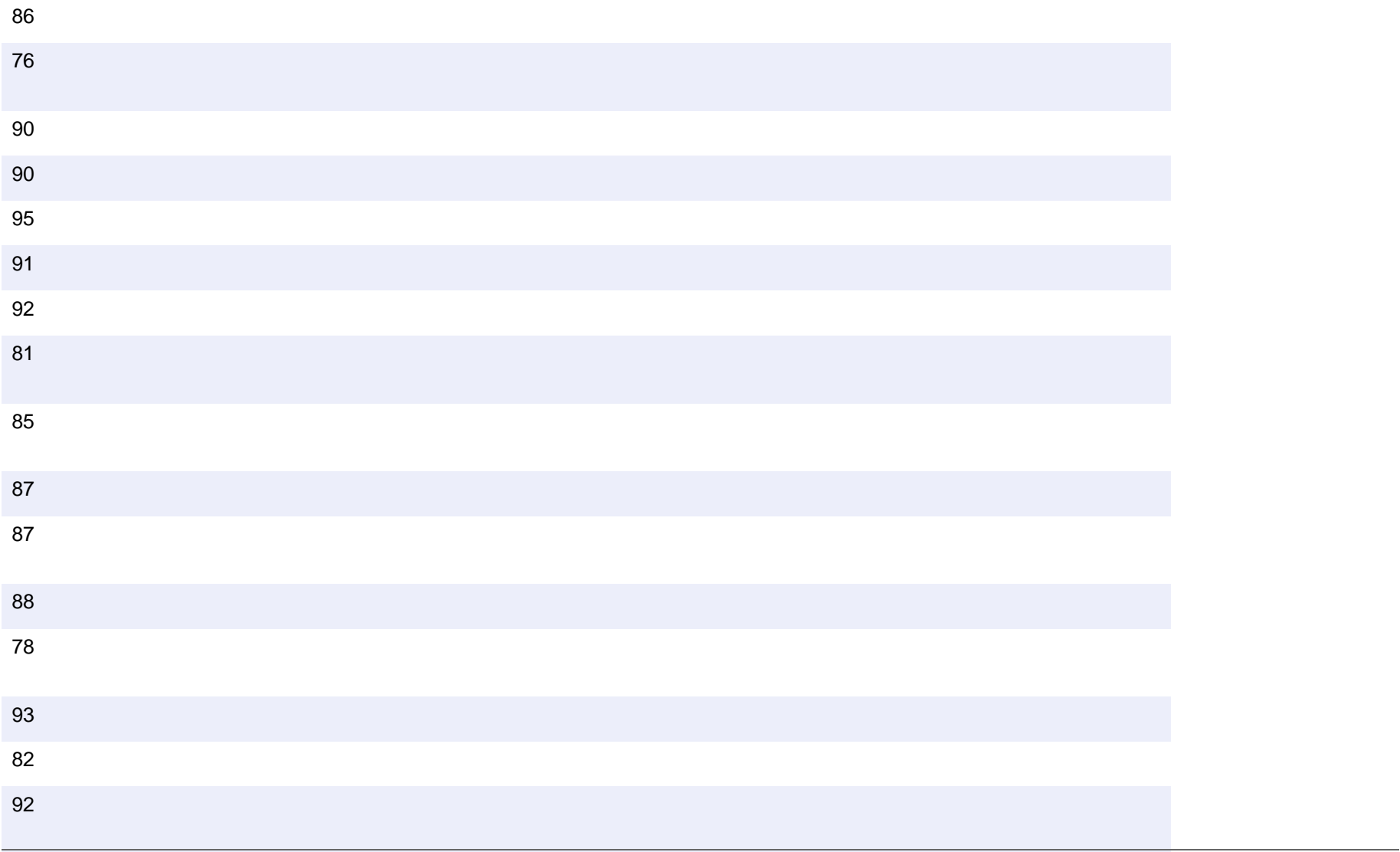
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2006-02-21 00:00:00

2007-11-16 00:00:00

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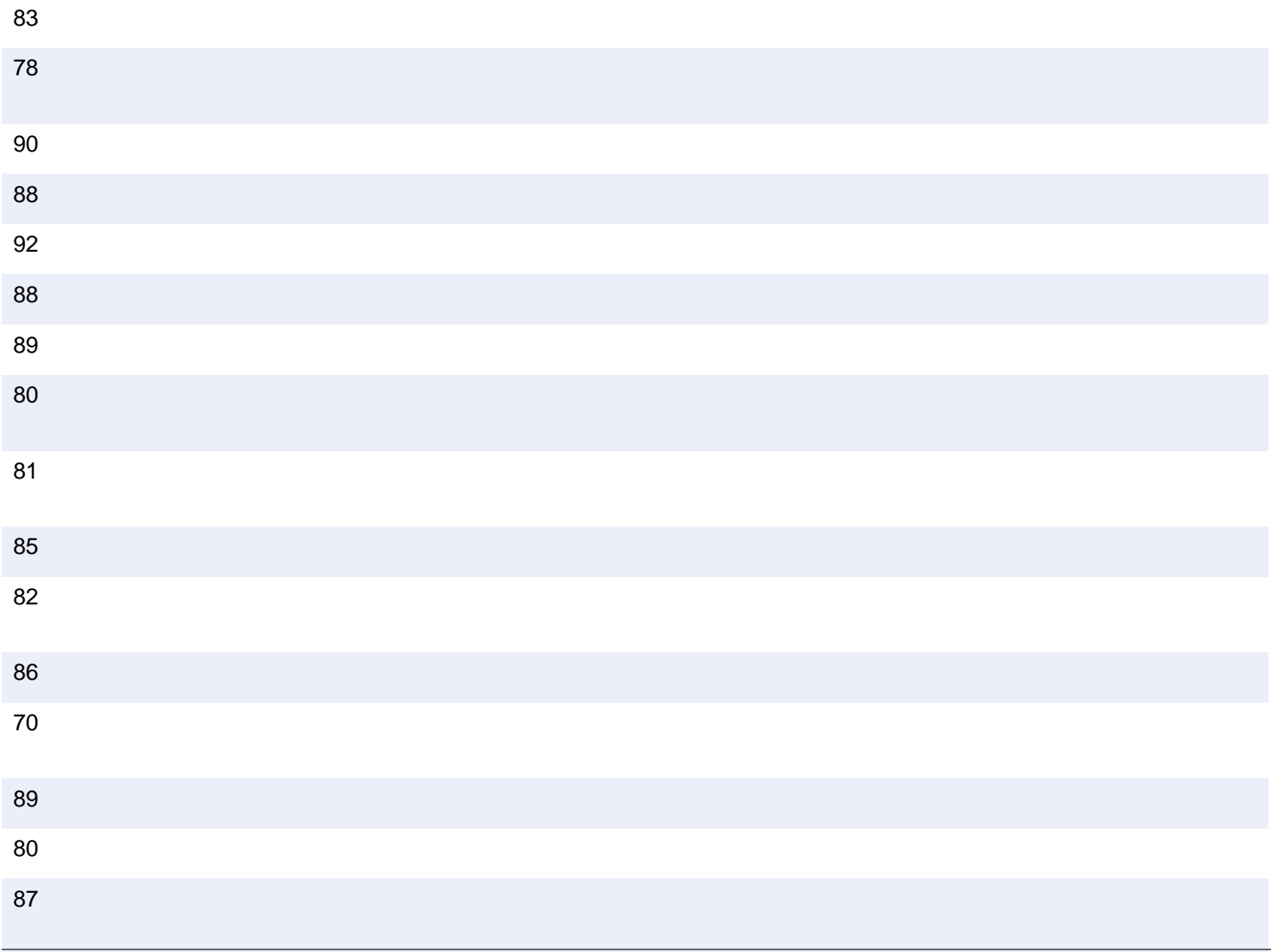
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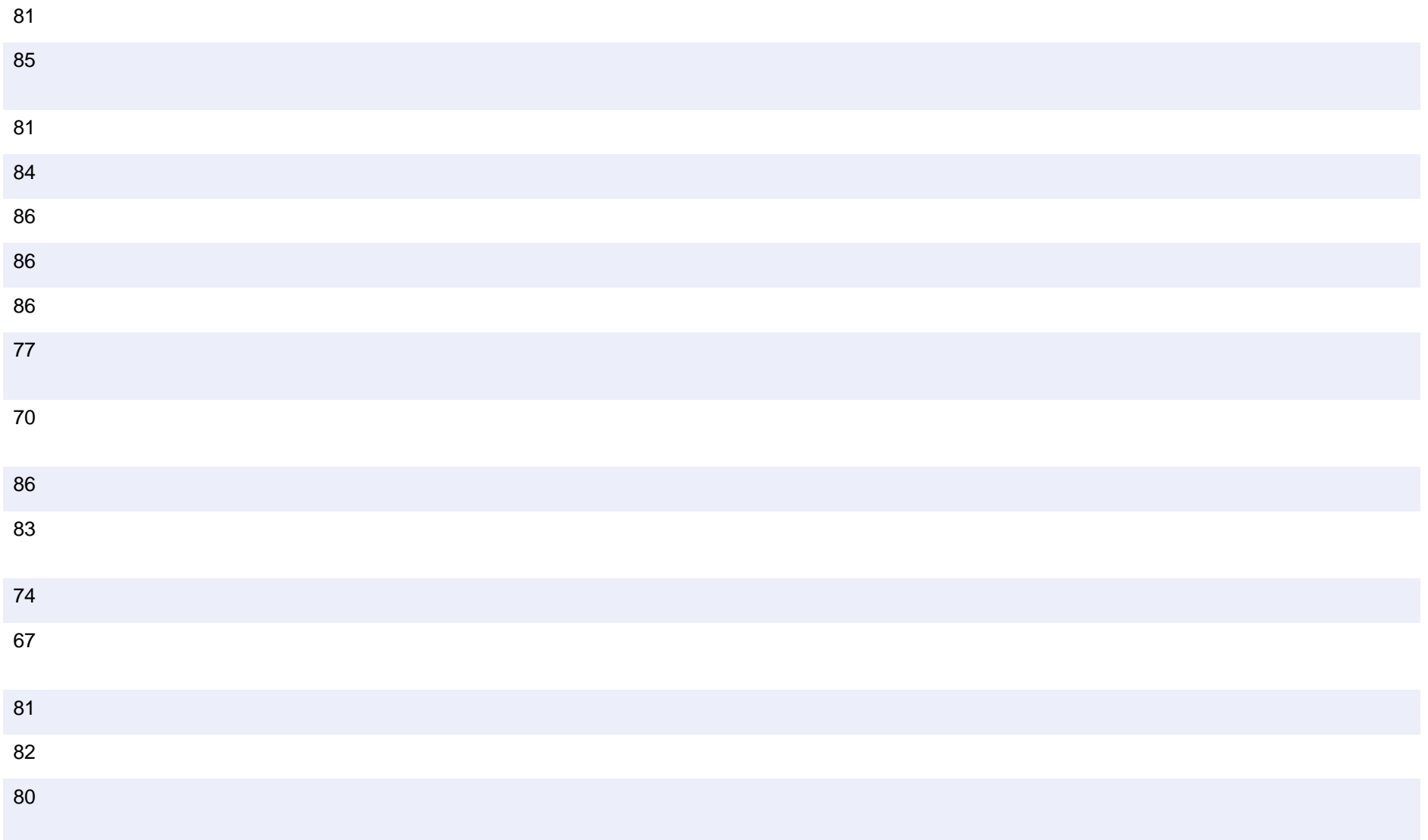
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90

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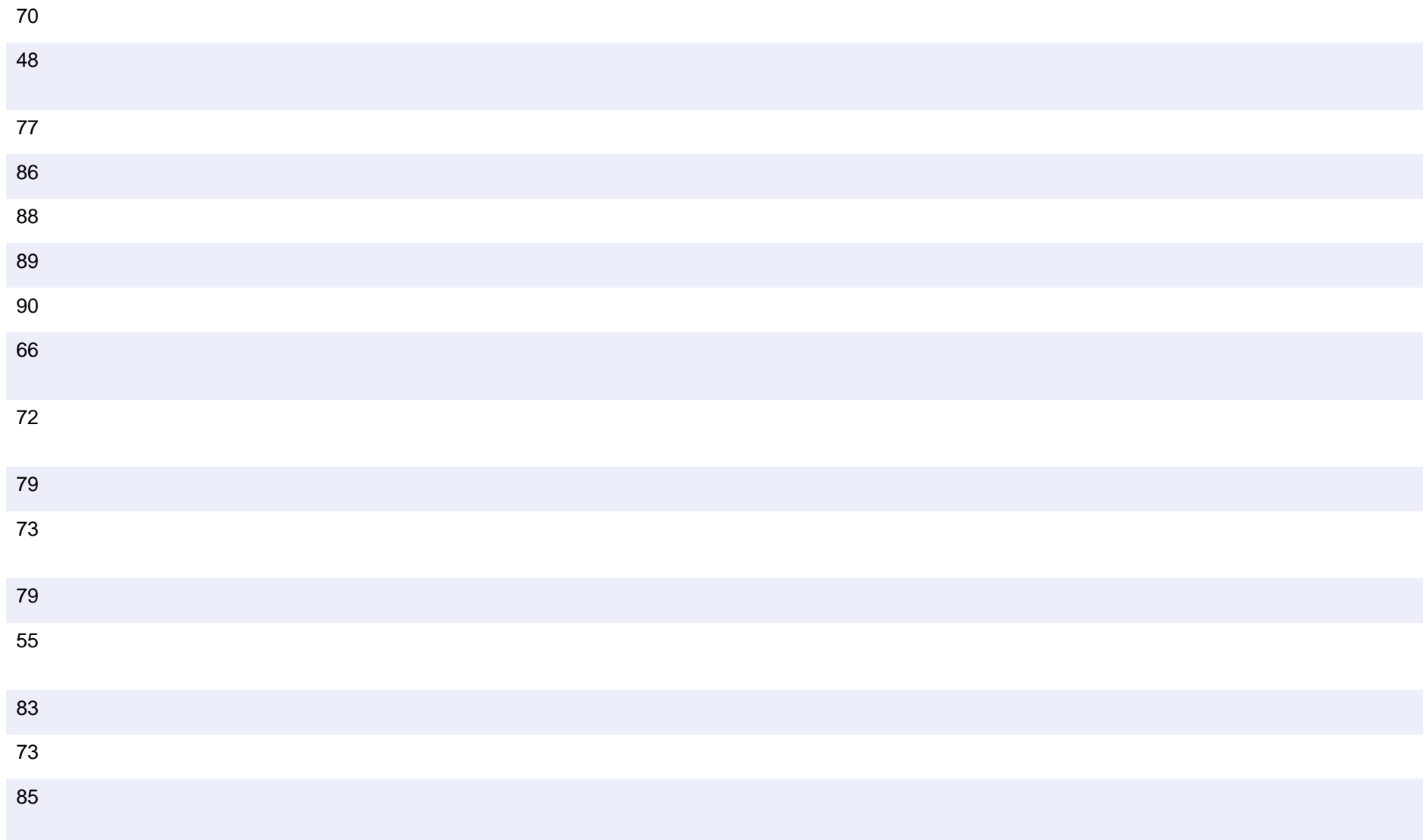
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235

20

118

333

391

191

483

217

450

335

135

150

210

136

104

83

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| | |
|----|---|
| 29 | |
| 22 | Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing. |
| 47 | |
| 39 | |
| 37 | |
| 44 | |
| 48 | |
| 33 | |
| 28 | |
| 37 | |
| 31 | |
| 47 | |
| 28 | |
| 45 | |
| 41 | |
| 33 | Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing. |

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| HEALTH | | | |
|--------|--------|------------------------------------|---------------------------------------|
| MD | 217158 | MARYLAND HOME HEALTH LLC | 2 PROFESSIONAL DRIVE, SUITE 241 |
| MD | 217159 | MBL ASSOCIATES | 845M QUINCE ORCHARD BOULEVARD |
| MD | 217160 | CELTIC HEALTHCARE OF MARYLAND | 2275 RESEARCH BOULEVARD, SUITE 553 |
| MD | 217161 | MARYLAND HOME HEALTH, LLC | 1700 REISTERSTOWN ROAD, SUITE 109 |
| MD | 217162 | CELTIC HEALTHCARE | 10451 MILL RUN CIRCLE, SUITE 400 |
| MD | 217163 | COMPREHENSIVE HOME HEALTH AGENCY | 2141 INDUSTRIAL PARWAY, SUITE 201 |
| MD | 217164 | COMPREHENSIVE HOME HEALTH SERVICES | 8817 BELAIR ROAD, SUITE 203 |
| MD | 217809 | GARRETT CNTY HLTH DEPT | 1025 MEMORIAL AVENUE |

HHCAHPS

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|---------------|-------|------------|----------------------------|
| GAITHERSBURG | 20879 | 3019776400 | Local |
| GAITHERSBURG | 20878 | 3013551676 | Local |
| ROCKVILLE | 20850 | 7247424360 | Official Health Agency |
| BALTIMORE | 21208 | 4104868303 | Local |
| OWINGS MILLS | 21117 | 8778453077 | Visiting Nurse Association |
| SILVER SPRING | 20904 | 3018600406 | Local |
| BALTIMORE | 21236 | 4105290078 | Local |
| OAKLAND | 21550 | 3013347750 | Official Health Agency |

















HHCAHPS

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HHCAHPS

Based on Home Health Care - HHCAHPS

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HHCAHPS

Based on Home Health Care - HHCAHPS

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HHCAHPS

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2009-10-27 00:00:00

2009-10-27 00:00:00

2010-02-24 00:00:00

2010-08-03 00:00:00

2010-09-29 00:00:00

2010-11-23 00:00:00

2011-05-05 00:00:00

1987-07-01 00:00:00

HHCAHPS

Based on Home Health Care - HHCAHPS

95

N/A

87

N/A

N/A

N/A

N/A

89

HHCAHPS

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accurately tell how an agency is doing.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

No survey results are available for this period.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

No survey results are available for this period.

No survey results are available for this period.

No survey results are available for this period.

No survey results are available for this period.

HHCAHPS

Based on Home Health Care - HHCAHPS

96

N/A

83

N/A

N/A

N/A

N/A

89

HHCAHPS

Based on Home Health Care - HHCAHPS

an agency is doing.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

No survey results are available for this period.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

No survey results are available for this period.

No survey results are available for this period.

No survey results are available for this period.

No survey results are available for this period.

HHCAHPS

Based on Home Health Care - HHCAHPS

98

N/A

81

N/A

N/A

N/A

N/A

86

HHCAHPS

Based on Home Health Care - HHCAHPS

an agency is doing.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

No survey results are available for this period.

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No survey results are available for this period.

No survey results are available for this period.

No survey results are available for this period.

No survey results are available for this period.

HHCAHPS

Based on Home Health Care - HHCAHPS

98

N/A

88

N/A

N/A

N/A

N/A

90

HHCAHPS

Based on Home Health Care - HHCAHPS

an agency is doing.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

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No survey results are available for this period.

No survey results are available for this period.

No survey results are available for this period.

HHCAHPS

Based on Home Health Care - HHCAHPS

87

N/A

72

N/A

N/A

N/A

N/A

89

HHCAHPS

Based on Home Health Care - HHCAHPS

an agency is doing.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

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No survey results are available for this period.

No survey results are available for this period.

No survey results are available for this period.

No survey results are available for this period.

HHCAHPS

Based on Home Health Care - HHCAHPS

37

N/A

42

N/A

N/A

N/A

N/A

164

HHCAHPS

Based on Home Health Care - HHCAHPS

low to accurately tell how an agency is doing.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

No survey results are available for this period.

Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing.

No survey results are available for this period.

No survey results are available for this period.

No survey results are available for this period.

No survey results are available for this period.

HHCAHPS

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| | as the number of surveys may be too low to accurately tell how an agency is doing. |
| 47 | Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing. |
| N/A | No survey results are available for this period. |
| 31 | Fewer than 100 patients completed the survey. Use the scores shown, if any, with caution as the number of surveys may be too low to accurately tell how an agency is doing. |
| N/A | No survey results are available for this period. |
| N/A | No survey results are available for this period. |
| N/A | No survey results are available for this period. |
| N/A | No survey results are available for this period. |
| 50 | |